

### LA JOLLA VILLAGE MERCHANTS ASSOCIATION

## MINUTES MONTHLY MEETING

#### 12 January 2022 / 4:00 PM Via Zoom

#### MONTHLY MEETING AGENDA<sup>1</sup>

1.	Call to Order - Monthly Board Meeting. Meeting called to order by Summer Shoemaker due to the absence of President, Amber Anderson.	Action	Summer Shoemaker, Secretary
2.	Roll Call - Natalie Aguirre, Amber Anderson (absent), Morgan Barnes, Jo Cullen, Cody Decker (absent), Karen Finerman, Andy Fotsch, Gabriela Guevara, Katey Longo, Michael Matthews (absent), Nicole Perez, Karen Roque, Summer Shoemaker, Lauren Turton, Jodi Rudick (Executive Director). To be sworn in: Nicole Perez, Jen Pham	Action	Summer Shoemaker, Secretary
3.	Approval of December Minutes  Katie motions, Jo seconds. Abstain: Andy Fotsch, Nicole Perez. Motions passes with abstentions.	Action	Shoemaker
4.	<ul> <li>Non-Agenda Public Comments (limited to three minutes)</li> <li>Updates from Community/Political Leaders</li> <li>All other public comments (limited to three minutes)</li> <li>Rachel Granadino – Chris Wards Office: new legislative and actions/events are posted on website.         <ul> <li>https://caasm.zoom.us/webinar/register/WN F4kW6kW1THG3unJsR9nOig</li> <li>Website: https://a78.asmdc.org</li> </ul> </li> <li>Steve with Council Member LaCava –         <ul> <li>working with officers regarding the multiple burglaries (24) that took place in the village this past year.</li> </ul> </li> <li>Jason Weisz – Tony Atkins Office: CalSavers will be reaching out. They are a state agency is charged with helping employees setup IRAs. Employers with 5 or more for employers not already providing IRA offering. Calsavers.com for more information. Jason.Weisz@Sen.CA.gov, CalSavers please go to CalSavers.com</li> <li>Nicole Perez – commented on the amount of crime in the village, her store has been (Bang and Olufsen)</li> <li>Michael Dorvillier – added to comments regarding theft in the village, parking lots, storage</li> <li>Lauren Turton – be aware of increased COVID and support of restaurants</li> </ul>	Information	Jodi Rudick, Executive Director
5.	<ul> <li>Financial Report – Amber Anderson Treasurer</li> <li>December Financials         Not ready due to illness. Will be reviewed next meeting.         Audit will be ready hopefully next week.     </li> </ul>	Action deferred to next month	Jo Cullen, Treasurer

Organizational Excellence			
1) Swearing in of Board Members	Action	Rudick	
Michael Matthews (not present)			
Nicole Perez – completed swearing in			
Jen Pham – completed swearing in			
2) Open Board Seats (if any)	Action	Rudick	
a) Natalie Aguirre – resigning BOD position, taking a new role so no longer qualifies for board			
role in the village. She will remain as representative for traffic and transportation. Leaves and open board seat.			
b) Dr. Maddie Wallace, Owner, Awaken Chiropractic self-nominated and was appointed to the BOD.			
Morgan Barnes – motions to appoint. Lauren Turton – 2nds. Motion passes unanimously.			
3) Today's scheduled Diversity and Inclusion Training has been postponed until in person meetings			
resume.	Action	Rudick	

4)	Joint committees' appointments. Criteria for filling these seats: must actively participate in	Information			
	LIVMA meetings/activities and be willing to present LIVMA's positions on various matters.				
	Appointments of volunteers?				
a)	Japhet Perez, former intern, now working at UCSD and small business owner has volunteered to				
	take open seat on Coastal Access and Parking which meets quarterly or as needed. Next meeting is				
	January 27, 2022. Action to approve Japhet for seat. Motion: Summer Shoemaker, 2 <sup>nd:</sup> Karen				
	Roque. Motion Passes.				
	b) Still have open seat on PDO (Planned District Ordinance) – meets monthly or as needed.				
	Great for someone interested in signage, density issues, the look and feel of La Jolla etc.				
	t hau				
Des	sign/Village Improvements		Cubanas Ia Ialla		
	Enhance La Jolla and MAD Update    The last of th	Information	Enhance La Jolla		
	• Enhance La Jolla Day – April 23. Celebration event at the museum. Butterfly theme!! Annual				
	report is completed and will be in the paper this week. Next meeting is Jan 20 <sup>th</sup> via Zoom.				
	Please communicate anything that you need and/or assistance in your area				
	motions (See Marketing Committee Recap)	_			
1)	Concours d'Elegance April – 22 – 24	Information	Mike Dorvillier,		
	a) Thursday, April 21 – Jodi Reported that a Merchant Happy Hour is being planned for the		Concours Chair		
	Thursday of Concours.				
	<ul> <li>Friday Night – Ferrari Friday Asking and excited for the village to be partners and</li> </ul>				
	contributors in activating the village for this great event for La Jolla. Please join the				
	marketing meeting to become involved in this event.				
	b) Saturday – Brake in the Village	_			
2)	Recap January's First Friday Art Walk. All board members should plan to attend these monthly	Information	Katey Longo, Art		
	gatherings to show support for galleries or volunteer as ambassadors.		Walk Chair		
	<ul> <li>Great success and everyone really has enjoyed. Suggestion to get flyers out in the galleries a little earlier to hand out to ppl.</li> </ul>				
3)	Fitness Festival CANCELLED – Was scheduled for THIS Sunday, January 16 Unfortunately, this	Information	Karen Roque		
	event has been CANCELLED by the event promoter.				
4)	Marketing & Events Committee Monthly Happy Hour	Information	Morgan Barnes,		
	a) Thanks to Empress Hotel's for a wonderful space for December meeting. Locations and		Vice President		
	sponsors have been secured for the next several meetings.				
	b) January 25 (Back to regular, 4 <sup>th</sup> Tuesday schedule) Mermaids and Cowboys				
	c) February 22 – Jose's Courtroom				
	d) March 22 – El Avocado				
	e) April 26 – Piazza 1909				
	f) May 24 – BFree Gallery				
5)	Other marketing activities: Special Advertising Section with La Jolla Light for Valentine's Day,	Information	Rudick		
	Brake in the Village, Mother's Day July 4 <sup>th</sup> (Beaches and Bargains), etc.; Ordering A Frame Signs for				
	Art Walk, press releases to be sent regularly				
6)	Intern Update				
	<ul> <li>Welcome to the new interns! We are thankful to have your valuable skills and your</li> </ul>				
	support!				
Stra	ategic Plan Discussion and Ratification				
	ft strategic plan was discussed. Karen Roque made a motion (Cullen Second) to approve plan as				
sub	submitted. Jodi suggested adding safety and security assessment to the Strategic Plan.				
<ul> <li>Karen Roque, 2<sup>nd</sup>: Jo Cullen. Restated motion to include security assessment. Motion</li> </ul>					
	Passes unanimously				
	<ul> <li>Attached plan reflects the following tasks:</li> </ul>				
	☐ Assess merchants regarding crime, safety and feeling of security in the village.				
	☐ Work with La Jolla PD and community groups to address concerns.				
	☐ Propose additional solutions based on findings				
•					
Adj	ourn Meeting at 5:30 PM – Determine format of next meeting February 9.	Action	Shoemaker		

# STRATEGIC PLAN Adopted by BOD on January 12, 2022

(To be finalized and ratified at January 2022 BOD Meeting)

ORGANIZATIONAL EXCELLENCE	MERCHANT DEVELOPMENT	VILLAGE DESIGN, BEAUTIFICATION & SECURITY	EVENTS AND PROMOTION
Alternate Revenue Tactics  Sell advertising on website  Fundraising Campaigns  Ticketed Events (Defer to Event Group)  Create La Jolla Branded items  T-shirts, polos hats, jigsaw puzzle, cookbook  Liaisons to other La Jolla Community Groups  Appoint only members who are active in association  Increase Volunteerism  Student/Interns  Community Members	MERCHANT DEVELOPMENT  Membership Engagement  Increase attendance at monthly meetings  Increase Attendance at Marketing Happy Hours  Increase participation in election process, committees  Fill board vacancies immediately to insure forward momentum  Education  Business Breakfasts  Promote Job Board  Promote 3rd Party online education ("Don't reinvent the wheel.")  Increase attendance at meetings and events  Facility Tours  Food and beverage sponsors  Block Captains	VILLAGE DESIGN,	Advance Social Media and Video  Marketing  ☑ Develop Limelight Merchant Program  ○ Use contests ○ Inspire engagement ○ Educate merchants  ☑ Add New Blog Features (La Jolla Behind the Scenes, Nurture Our Nature)  ☑ Promote Event Calendar ☑ Promote #mylajolla ☑ Paid boosts and ads ☑ Social sharing links in all media ☑ Connect with Influencers  Highlight Current Marketing Magnets - Natural Resources are Natural Attractions ■ Leverage our most popular attractions (Seals, Sea Lions, Scenery) ■ Collaborate ○ Galleries ○ Photographers/IG Influencers
<ul> <li>☑ BOD Ethics Training</li> <li>☑ Consistent BOD onboarding process</li> <li>Ways and Means Explore new grants</li> <li>☑ Sponsorship</li> <li>☑ Create 501 (c)3 to qualify for grants, donations not open to 501 c(6)</li> </ul>	<ul> <li>☑ Continue Virtual         Outreach Program to         keep merchants informed         and connected [during         COVID CRISIS]</li> <li>☑ Assist Merchants with         COVID Orders</li> <li>☑ Create New Business         Welcome Packet</li> <li>Operations Assistance</li> <li>☑ City Permits</li> <li>☑ TOB Guidance</li> <li>☑ PROW Permits</li> <li>☑ Public Safety Liaison</li> <li>☑ Homeless Support</li> </ul>	<ul> <li>☑ Participate in Enhance La Jolla Day</li> <li>☑ Communicate with merchants on behalf of EJL</li> <li>Wayfinding</li> <li>Sound Design - Music throughout the village</li> <li>☑ When allowed - Live popup performances, encourage buskers</li> <li>☑ Encourage recorded music</li> <li>Purchase and promote</li> <li>www.parklajolla.com website</li> <li>☐ Align with overall Wayfinding Plan</li> <li>☑ Focus on parking in tourism publications</li> </ul>	■ Implement strategies to move people from the Cove to the Village with onsite marketing ■ Coupon promotion with print media.  Gather Data via Valid Research Studies to support programs, projects, and decisions  ☑ Two Year Update of SDSU 2019 Visitors Survey. ☑ Merchant Survey to Activate the Village  Merchant Cross promotion and collaborations ☑ Charitable partnerships ☑ Joint promotions ☑ Nonprofit partnerships ○ Kiwanis ○ Rotary ○ La Jolla Community Center ○ Sierra Club