

# LA JOLLA VILLAGE MERCHANTS ASSOCIATION

# MONTHLY MEETING

14 December 2022 / 4:00 PM

# AGENDA – MONTHLY BOARD & Annual Strategic Planning MEETING

Wednesday, 14 November 2022 / 4:00 PM

# MONTHLY MEETING AGENDA<sup>1</sup>

	IT WILLTING AGENDA		
1.	Call to Order - Monthly Board Meeting.	Action	Amber Anderson, President
2.	Roll Call - Amber Anderson, Morgan Barnes, Dusty Bowder, Jo Cullen, Brandon Lindley. Katey Longo, Maddie Mackey, Jen Pham, Bill Podway, Natalia Petrova, Karen Roque, Summer Shoemaker, Chad Taggart, Dr. Maddie Wallace, Jodi Rudick (Executive Director)	Action	Summer Shoemaker, Secretary
3.	Approval of November Minutes Note any changes to Agenda	Action	Shoemaker
4.	Non-Agenda Public Comments (limited to three minutes)  Updates from Community/Political Leaders  All other public comments (limited to three minutes)	Information	Anderson
5.	Financial Report  ■ Approval of Financials - November	Action Action	Bill Podway, Treasurer
6.	<ol> <li>Organizational Excellence</li> <li>There is one open board seat. Two candidates have self-nominated.</li> <li>Andy Fotsch, Will and Fotsch Architects and Candy Agundez, Playa Fit. Board to fill open seat through a blind ballot voting process.</li> <li>Acceptance of Annual Report – (Item carried over from last month's agenda)</li> <li>Request for support from La Jolla Concours d'Elegance – Annual request to support event which requires street closures the weekend of April 21 23.</li> </ol>	Action Action Action	Jodi Rudick, Executive Director  Laurel McFarlane
7.	<ul> <li>Merchant Engagement</li> <li>5) Monthly Marketing Happy Hour attracted almost 30 attendees to The LOT which put on a wonderful event for us with delicious food and beverages. No Marketing Committee Meeting this month.</li> <li>6) Merchant Holiday Happy Hour Recap – 65 people attended. A huge thanks to Orli La Jolla for a wonderful evening of catered food, beverages and live entertainment. The Volunteer of the Year Award was given to Bill Podway for his over 200 hours of service to LJVMA this past year.</li> <li>7) Holiday Window Decorating Contest – Professional judges made up of interior designers, artists and others will be walking the village between December 14 and December 25 looking for the most festive windows this holiday season. Winning merchants will be announced in January. Judges will be looking for windows that are engaging and festive!</li> </ul>	Information	Anderson Rudick
8.	Design/Village Improvements  1. Enhance La Jolla and MAD Update  2. Request to allow amending wayfinding grant to support and assist with funding for Welcome to La Jolla sign with Rotary. Will apply for FY 2023 grant based on Strategic Planning outcomes.	Information Action	Enhance La Jolla Rudick

9.	Promotions -  1) Marketing Minutes Attached for Review. Action items included on the agenda.  2) Wellness Bingo – Subgroup is finalizing Bingo Card and participating merchants.  3) Other Marketing items will be discussed during Strategic Planning Meeting	Action Information	Brandon Lindley, Mktg Chair Rudick
10.	Strategic Planning Meeting – Our Mission: We bring business to La Jolla Village Businesses. Each group will commit to one or two key initiatives by end of session. All groups review PRE-Covid previous strategic plans. Break into 6 Groups (Facilitators)  1. Organizations Excellence (Including Fiscal Management) – Amber Anderson, Jen Pham, Bill Podway		
	<ul> <li>a. How do we generate additional revenue outside of BID fees?</li> <li>b. How do we make sure all board members are following City requirements and training</li> <li>c. How do we make sure we are committed to equity, inclusion, and diversity?</li> </ul>		
	d. Are we including all areas of the village in our planning?  e. How do we develop a proactive leadership succession plan and develop strong leaders?		
	<ul> <li>2. Merchant Engagement/Professional Development – Steve Gamp, Jo Cullen, Karen Roque <ul> <li>a. How can we get more merchants to be aware of and take advantage of LJMVA resources (website, ribbon cuttings, event calendar, networking).</li> <li>b. How do we increase attendance at meetings?</li> <li>c. How do we include ALL geographic areas of the BID? (Discuss with Promotions Group lead by Summer and Brandon) (SoVille/Uptown) not just the Prospect/Girard area?)</li> </ul> </li> </ul>		
	<ul> <li>3. Promotions – Brandon Lindley, Maddie Mackey, Natalia Petrova <ul> <li>a. How can we better ensure third party events support our mission?</li> <li>Review and recommit to 3<sup>rd</sup> party event policy.</li> <li>b. Can we motivate visitors to the Cove to spend money in the village?</li> <li>c. How do we support specific business categories (like we support galleries/arts and culture) retail, fitness, tourism; restaurants, others?</li> <li>d. What type of additional owned events might support our mission?</li> </ul> </li> </ul>		
	<ul> <li>4. First Fridays/Arts and Culture – Katey Longo, Maddie Wallace, Bill Podway <ul> <li>a. Can we build on First Friday to brand La Jolla as Arts and Culture destination (similar to Santa Fe, Laguna).</li> <li>b. How do we get more partners to participate in First Fridays?</li> <li>c. Should we develop additional programs such as walking tour, working artists art tour that begins and ends in La Jolla Village?</li> <li>d. Focus on key demographics - Host VIP groups regularly -</li> </ul> </li> </ul>		
	<ul> <li>5. Advertising/Social/Digital Media – Summer Shoemaker, Morgan Barnes, Chad Taggart         <ul> <li>a. Should we continue social media strategy – contests, merchant support, limelight?</li> <li>b. Show we invest in advertising or publicity campaigns to meet our mission?</li> <li>c. Should we focus marketing energy to reaching tourists? Strengthen relationship with regional hotels, concierges?</li> <li>d. Should we explore mass media advertising such as radio, magazine advertising, tourism publications?</li> </ul> </li> </ul>		
11.	Adjourn Meeting – Next meeting will take place at La Jolla Riford Library. December 14. This is our annual strategic planning meeting. Meeting will run from 4:00 to 5:30.	Action	Anderson

# By end of session: Prioritize ONE – TWO key initiatives

Part One: Brainstorm - Part Two: Prioritize - Part Three: Assess for Feasibility Part Four: Present

- 1. Organizations Excellence (Including Fiscal Management) ) Amber Anderson, Jen Pham, Bill Podway
  - a. How do we generate additional revenue outside of BID fees?
  - b. How do we make sure all board members are following City requirements and training?
  - c. What can we do to make new board members feel more engaged?
  - d. How do we make sure we are committed to equity, inclusion, and diversity?
  - e. How do we develop a proactive leadership succession plan and develop strong leaders?

List Names and Email Addresses of All Group Mem Name	(us back for additional names): ail Address		

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#### **Possible Questions to Consider**

- 2. Merchant Engagement/Professional Development Karen Roque, Steve Gamp, Jo Cullen,
  - a. How can we get more merchants to be aware of and take advantage of LJMVA resources (website, ribbon cuttings, event calendar, networking).
  - b. How do we increase attendance at meetings?
  - c. How do we include ALL geographic areas of the BID? (*Discuss with Promotions Group lead by Summer and Brandon*) (SoVille/Uptown) not just the Prospect/Girard area?

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- 3. Promotions Brandon Lindley, Maddie Mackey, Natalia Petrova
  - a. How can we better ensure third party events support our mission? Review and recommit to 3<sup>rd</sup> party event policy.
  - b. Can we motivate visitors to the Cove to spend money in the village?
  - c. How do we support specific business categories (like we support galleries/arts and culture) retail, fitness, tourism; restaurants, others?
  - d. What type of additional owned events might support our mission?

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- 4. First Fridays/Arts and Culture Katey Longo, Maddie Wallace, Bill Podway
  - a. Can we build on First Friday to brand La Jolla as Arts and Culture destination (similar to Santa Fe, Laguna).
  - b. How do we get more partners to participate in First Fridays?
  - c. Should we develop additional programs such as walking tour, working artists art tour that begins and ends in La Jolla Village?
  - d. Focus on key demographics Host VIP groups regularly

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5. Advertising/Social/Digital Media – Summer	Shoemaker, Morgan Ba	arnes, Chad Taggart
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- a. Should we invest in advertising or publicity campaigns to meet our mission?
- b. Should we focus marketing energy to reaching tourists? Strengthen relationship with regional hotels, concierges?
- c. Should we explore mass media advertising such as radio, magazine advertising, tourism publications?

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Marketing Happy Hour AGENDA - November 15, 2022 - The LOT

10 Second Introductions

Businesses represented –

Public Comments/Updates –

BOD member to follow LJVMA IG Accounts
Block Captain Campaign Postponed Till 2023

#### **Old Business**

**Great Month of Successful Events!** 

Dog-O-Ween - 150 Creepy Candy Crawl – # Estimates? Fall Back Storytime Scavenger Hunt 400

#### **Upcoming Events and Promotions**

Girard Silverado Holiday Open House – This Sunday, November 20

Black Friday/Small Business Saturday - November 25-26 Holidays in La Jolla – 4 days of Holiday Festivities

> Thursday, Dec 1 – La Valencia Tree Lighting Friday Dec 2 – First Friday Art Walk (Holiday Theme)

**Saturday, Dec 3 -** Santa Paws - Decker's and La Jolla Loves Pets Foundation is doing a Holiday Event at The Lot.

LIVMA has been asked to be a promotional partner. Warwick's is also having a Holiday Dog Party

Sunday - Christmas Parade and Holiday Festival.

Black Friday Weekend/Small Business Saturday Update – Brandon - La Jolla Light is working on a special Advertising Section.

**MERCHANT Holiday Open House** – Orli La Jolla will be sponsoring the Holiday Happy Hour on December 7 following the Executive Board Meeting. Event from 4-6. RSVPs needed.

Concours d'Elegance April 21-24<sup>th</sup>, 2023 Amber Anderson – asked if LIVMA wanted to sponsor a merchant event on Saturday 4/22

#### First Friday Art Walk - Confirm/Brainstorm Themes?

December – Holidays
January 6– Renew (Last Year was LIVE)
February 3– Love
March 3 Luck
April 7 – (Concours d'Elegance April 21 -23)
May 5 – Fiesta – Or Mother's Day Theme

#### June - Pride

Branding La Jolla as Art Destination (Laguna, Santa Fe, etc.)

- 1) Could this be Strategic Plan initiative (see below)
- Gallery Map Published New map is being created with updates. Will also include galleries open by appointment only.
- New Project Self Guided Gallery Tour- Printed, Online, Phone App. Review Voice Map or others.
   Add this to the Strategic Planning meeting

All Village New Business Celebration – Last held one in June of 2021. Could this be an annual celebration?

Added to December Agenda BOD to Vote On

Strategic Plan Workshop- December 14 during regular membership meeting at Library-PLEASE attend!

- 1) Organizational Excellence
- 2) Economic/Merchant Development
- 3) Design and Beautification
- 4) Marketing and Events
  - Year of Nuts-and-Bolts Marketing? Help more merchants take advantage of EXIISTING LJVMA benefits (website, events, ribbon cuttings, job listings, networking, Limelight)
  - ii) Continue building social media engagement
  - iii) Build on Success of First Fridays?
  - iv) Add events to include other business categories?
    - (a) Fitness Industry Discount/ Marketing to local schools / coupon codes
    - (b) Retail (Holiday Open House)
    - (c) Pet Friendly
    - (d) Ideas?

#### Save These Dates! Upcoming Events for All

There's something for everyone in La Jolla Village and the LJVMA Event Calendar is your one-stop source to search and find festivals, live music, family activities, fundraisers and so much more. Details are added daily. Anyone can submit an event to the calendar as long as it takes place in La Jolla Village.

#### 2022 Upcoming Event Dates

Girard/Silverado Holiday Open House - Nov 20
Black Friday/Small Business Saturday - Nov 25-26
Happy Holiday Weekend - December 1 - 4
Merchant Holiday Happy Hour - Dec 7
Concours d'Elegance - April 21 -23

#### LJVMA Marketing Meeting 11/15/2022

Attendance Roster

Jerry Flanagan – Tour Freely

Jana - Yiddishland

Jo Cullen & Kailee- Lifetime

Brandon Lindley - Havaianas

Amber Anderson - Sotheby's Agent

Craig Schneip – BHHS agent

Marc Cormiere @ The Smart Fit Method

Melissa Villa Gomez - Women's Family Services

Karen Roque – Team Chodorow

Hugo De Bernardo – Team Chodorow

Edna Pines – Artist

Chery Jackson - Mermaids & Cowboys

Maddie Mackie - LJ Social

Jodi Ruddick – ED LJVM

Bill Podway - BOD

Ron Jones – Voice of ⊔

Ryan Warden – Lajolla.com

Shante Oneil - Smart Fit Method